

Radar security summary

Who runs it. Neos Technologies Ltd, company no. 17333336, registered in England and Wales. Radar reads the calendars, inboxes, task lists and CRMs someone connects, and shows what is closing in over the next ninety days. It is read-only unless a person presses a button.

Where it runs. Radar runs on servers we control in the United Kingdom. The database is not reachable from the internet, and every request arrives over HTTPS.

What it keeps. Radar keeps a working cache of what your connected systems return, so the screen is fast: email sender, subject and preview, calendar events, tasks and CRM records. The records themselves stay in the systems that own them. Disconnecting a system deletes its cache at once. Cached email is deleted after 30 days. Connection credentials and tokens are encrypted at rest with AES-256-GCM and never sent to a browser. Passwords are hashed with Argon2id.

Signing in. Two-factor sign-in with an authenticator app, recovery codes, and a fresh code before sensitive actions such as exporting or deleting data. A workspace owner can require it of everyone in the workspace.

Backups. Encrypted nightly backups. A restore into a scratch database is tested every week, and an encrypted copy of each backup is kept off-site with Backblaze B2.

AI. AI drafting is optional. Nothing is sent to an AI provider unless someone asks for a draft, and Radar never sends an email or changes a CRM record without a person pressing the button. Xero data and calendar events are never sent to AI.

What Radar does not have yet. Radar has not had an independent penetration test, and holds no security certification (such as Cyber Essentials) yet. We would rather say so than let you assume otherwise.

What Radar reads and writes

Connection	Reads	Writes — only when you press the button
Microsoft 365 and Outlook.com	Outlook mail; Outlook calendar; Microsoft To Do; Microsoft Planner; Word, Excel and PowerPoint comments	Reply to a message; Create a task, rename or reschedule one, mark a task or Planner task complete; Reserve a focus block in your calendar
Gmail (beta)	Gmail; Docs, Sheets and Slides comments	Send a reply
Google Calendar and Tasks (beta)	Google Calendar; Google Tasks	Nothing. Read-only.
Calendar feed (ICS)	A subscribed calendar	Nothing. Read-only.
Pipedrive	Activities assigned to you; Open deals; Persons and organisations	Create a follow-up activity, mark one done
Odoo	Activities assigned to you	Mark an activity done
OpenAI	—	Draft a reply and propose a follow-up
Xero (beta)	Sales invoices still owed; Quotes about to expire; The customer behind each one	Nothing. Read-only.
Salesforce (beta)	Opportunities you own; Contact roles; Open tasks	Create a task
Zoho CRM (beta)	Deals; Contacts; Open tasks	Create a task
monday.com (beta)	Items assigned to you	Nothing. Read-only.
Slack (beta)	Messages that mention you	Nothing. Read-only.
Asana, Trello, ClickUp, Notion, Jira, Linear, Todoist (beta)	Tasks assigned to you	Asana: mark a task complete; Todoist: close a task

Every permission Radar asks for

Radar asks only for delegated permissions: it acts as the person who connected, and never as an application with access to everyone's mailbox. So an administrator with the Cloud Application Administrator role can approve it; Global Administrator is not needed.

Microsoft 365 and Outlook.com

Permission	Why Radar asks for it
openid, profile, email	Sign-in: which account you connected, with its name and address to label the connection.
offline_access	Keeps syncing without asking you to sign in again each time.
User.Read	Your own profile, to tell a work account from a personal one.
Mail.Read	Reads your mail for the Priority Inbox: sender, subject, preview and flags. Radar never moves, deletes or marks a message.
Mail.Send	Sends a reply you wrote and pressed Send on. Never by itself.
Calendars.ReadWrite	Reads your calendar to work out how much time is free. Writes only when you reserve a focus block.
Tasks.ReadWrite	Reads your To Do and Planner tasks. Writes only when you create, edit or complete one in Radar.

Gmail

Permission	Why Radar asks for it
openid, email, profile	Sign-in: which account you connected, with its name and address to label the connection.
gmail.readonly	Reads your mail for the Priority Inbox. Read-only: Radar cannot change or delete a message.
gmail.send	Sends a reply you wrote and pressed Send on. Never by itself.

Google Calendar and Tasks

Permission	Why Radar asks for it
openid, email, profile	Sign-in: which account you connected, with its name and address to label the connection.
calendar.events.readonly	Reads events in your primary calendar. Read-only.
tasks.readonly	Reads your Google Tasks. Read-only.

Xero

Permission	Why Radar asks for it
offline_access	Keeps syncing without asking you to sign in again each time.
accounting.invoices.read	Reads the invoices and quotes you chose to see. Read-only.
accounting.contacts.read	Reads the customer on each invoice or quote. Read-only.

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